

## **WARRANTY POLICIES**

### LIMITED TWO (2) YEAR WARRANTY FOR TEKNA COATING EQUIPMENT PRODUCTS

#### WHAT IS COVERED?

Carlisle Fluid Technologies ("CFT") warrants to the original commercial purchaser ("Commercial Purchaser") that the TEKNA product manufactured by CFT, under normal use and service, will be free of defects in workmanship and material for two (2) years from date of purchase. This warranty is extended to, and can only be enforced by, the Commercial Purchaser. This warranty is not transferable and is expressly conditioned upon submission of proof of date of purchase of product.

#### WHAT IS EXCLUDED?

This warranty shall not apply to defects or damages arising from any of the following:

- accidents, abuse, misuse, misapplication or negligence;
- · improper or unauthorized repair or alterations;
- ordinary wear and tear.

This warranty does not cover:

- Products not manufactured by CFT;
- Costs with respect to the removal, replacement, or repair of products (other than by CFT), without prior written authorization from CFT;
- Repair costs of products determined by CFT not to be defective or not presented for warranty service within the warranty period.

#### WHAT WILL CFT DO?

CFT will, at its option, free of charge, repair or replace, provide replacement parts or issue a credit in the amount of the purchase price minus a deduction for Commercial Purchaser's usage of any TEKNA product covered by this warranty that is found to be defective in material and workmanship during the two (2) year warranty period. If the original product is no longer available at the time of repair or replacement under the terms of this warranty, CFT has the right to substitute another TEKNA product or replacement parts of equal or greater value than the original product. No repair or replacement under the warranty shall extend the warranty period.

#### WHAT YOU NEED TO DO:

In the event that the TEKNA product manufactured by CFT does not perform as you expected, please verify that the product has been accurately selected for the chosen job and that the product is properly installed, maintained and operated.

To make a claim under this warranty, present the product covered by this warranty, with proof of date of purchase, to your TEKNA Authorized Sales Outlet through which the original product was purchased, or contact the TEKNA distributor nearest to you (consult your local directory under "Automobile Body Shop Equipment and Suppliers" or www.autorefinishdevilbiss.com. If the TEKNA Authorized Sales Outlet/Distributor is unable to resolve your warranty claim, you will be provided with instructions on where to send the product for warranty determination and service. All shipping and insurance charges will be paid by the Commercial Purchaser. CFT is not responsible for products sent without prior authorization from CFT.

#### **GENERAL**

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE COMMERCIAL PURCHASER SEEKING TO ENFORCE THE WARRANTY AND THE EXCLUSIVE LIABILITY OF CFT. THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES, WHETHER ORAL OR WRITTEN.

CFT SHALL NOT, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, BE LIABLE TO THE COMMERCIAL PURCHASER OR ANY OTHER PERSON FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION DAMAGES TO, OR LOSS OF USE OF, PROPERTY, DAMAGES FOR LOSS OF PROFITS OR REVENUES OR ANY OTHER DAMAGES ARISING FROM THE COMMERCIAL PURCHASER'S PURCHASE OR USE. CFT'S LIABILITY SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

All decisions of CFT with regard to this policy shall be final. No agent, dealer, employee or representative of CFT nor any distributor, retailer, installer or other person is authorized to modify the warranty in any respect. The invalidity of all or a part of any of the provisions of the Limited Warranty shall not affect or invalidate any other provision of the Limited Warranty.

# QUESTIONS ABOUT THIS WARRANTY MAY BE DIRECTED TO:

Carlisle Fluid Technologies 16430 N. Scottsdale Rd., Suite 450 Scottsdale, AZ 85254

TEKNA WORLDWIDE SALES AND SERVICE LISTING: www.autorefinishdevilbiss.com Carlisle Fluid Technologies is a global leader in innovative finishing technologies.

Carlisle Fluid Technologies reserves the right to modify equipment specifications without prior notice.

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For technical assistance or to locate an authorized distributor, contact one of our international sales and customer support locations.

Region	Industrial/Automotive	<b>Automotive Refinishing</b>
Americas	Tel: 1-800-992-4657 Fax: 1-888-246-5732	Tel: 1-800-445-3988 Fax: 1-800-445-6643
Europe, Africa, Middle East, India	Tel: +44 (0)1202 571 111 Fax: +44 (0)1202 573 488	
China	Tel: +8621-3373 0108 Fax: +8621-3373 0308	
Japan	Tel: +81 45 785 6421 Fax: +81 45 785 6517	
Australia	Tel: +61 (0) 2 8525 7555 Fax: +61 (0) 2 8525 7575	

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